



Performa by Maytag®



**REFRIGERATOR RECALL EXPANDED:  
See additional model and serial number combinations**

Dear Valued Trade Customer:

On March 10, 2009, Maytag Corporation, in voluntary cooperation with the U.S. Consumer Product Safety Commission (CPSC), announced that it was voluntarily recalling about 1.6 million Maytag®, Jenn-Air®, Amana®, Admiral®, Magic Chef®, Performa by Maytag® and Crosley® brand side-by-side and top freezer refrigerators.

An electrical failure in the relay, the component that turns on the refrigerator's compressor, can cause overheating and pose a serious fire hazard. Maytag has received 23 additional reports of refrigerator relay ignition, including four reports of property damage ranging from smoke damage to extensive kitchen damage.

**We are asking for your help in locating sales information for consumers who purchased an affected refrigerator. Your cooperation is essential for us to reach potentially at-risk consumers.**

The affected units were sold at department and appliance stores and by homebuilders nationwide from September 2000 through May 2004 for between \$350 and \$1600. They were manufactured in black, bisque, white and stainless steel and have model and serial numbers with the following combinations:

	Serial Numbers <b>ENDING</b> with	<b>AND</b> Model Numbers <b>BEGINNING</b> with
Side-by-Side Refrigerators	AA, AC, AE, AG, AJ, AL, AN, AP, AR, AT, AV, AX, CA, CC, CE, CG, CJ, CL, ZB, ZD, ZF, ZH, ZK, ZM, ZQ, ZS, ZU, ZW, ZY, ZZ	ARS, CS, JC, JS, MS, MZ, PS
Top Freezer Refrigerators	AA, AC, AE, AG, AJ, AL, AN, AP, AR, AT, AV, AX, ZK, ZM, ZQ, ZS, ZU, ZW, ZY, ZZ	AT, CT, MT, PT

**NOTE:** Refrigerators with freezers on the bottom are not included in this recall.

On August 25, 2009, Maytag Corporation expanded the recall to include another 46,000 units with the following model and serial number combinations:

	Serial Numbers <b>ENDING</b> with	<b>AND</b> Model Numbers <b>BEGINNING</b> with
Side-by-side Refrigerators	CN, CP, YY, YZ	MZ
Top Freezer Refrigerators	CA, CC, CE, CG, ZB, ZD, ZF, ZH	CT15G4, CTB152, CTL151, CTM152, CTN151, MTB195, MTB215, MTB245, MTF195, MTF215, PTB155, PTB175, PTB195, PTB215

**NOTE:** Refrigerators with freezers on the bottom are not included in this recall.

For your convenience, we have developed an online tool that will allow you to record and transmit your consumer information directly to Maytag Corporation through a secure Internet connection. You may access the tool by visiting <http://registration.whirlpoolcorp.com/refrigerator/tp/default2.asp>. First, create a profile and log in to the site. Next, select the tab called "Enter Consumer Data (Web Form)" or "Upload Data File." You will find detailed instructions and examples of how to use the tool. You may also fax your consumer data to Maytag Corporation at **1-866-231-1478** or email it to [CLE\\_Trade\\_Customer@Maytag.com](mailto:CLE_Trade_Customer@Maytag.com).

In accordance with the Consumer Product Safety Act, you are required to respond to this request. If you have questions or are having difficulties finding this data, please contact the Maytag Recall Team at **1-877-329-3304**.

**Please Take the Following Action Immediately:**

- **Builders and Retailers:** Using the tools described above, please provide sales information for consumers who purchased an affected unit. Please submit this information within 7 days of the receipt of this letter.

If you have questions about this process, please contact your account representative or the Maytag Recall Team immediately at **1-877-329-3304**. Thank you for your cooperation and prompt attention to this important matter.

Sincerely,

Maytag Corporation